

This is our latest service report for patients, from April - June 2023

48,173
Total
appointments

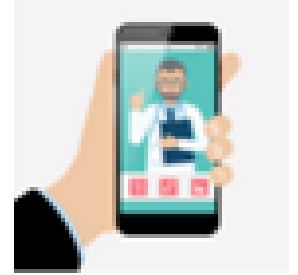


27,436 Calls
Answered



28,666
Face-to-face
appointments, all
practitioners

18,485
Telephone
appointments



83.5%
Appointments
booked within two
weeks



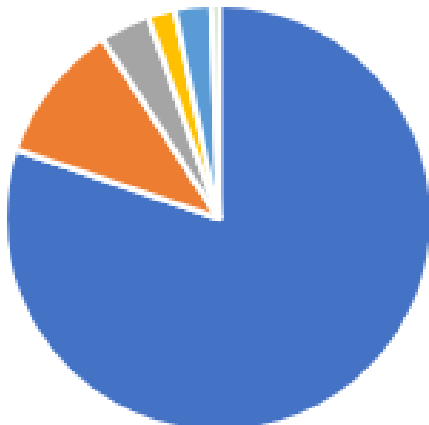
18,608
Appointments on
the same day

2,170
Did not attend
appointment



Friends and Family Test Pie Chart May + June 23

(Patient feedback)



Very Good—80%
Good—11%
Neither Good nor
Poor—4%
Poor—2%
Very Poor—3%
Don't Know—0%

eConsult

- 1,496 Admin eConsult's submitted
- 1,946 Clinical eConsult's submitted
- 81% recommend this service to friends and family



150 staff employed

We currently serve 42,466 patients across our five sites.