



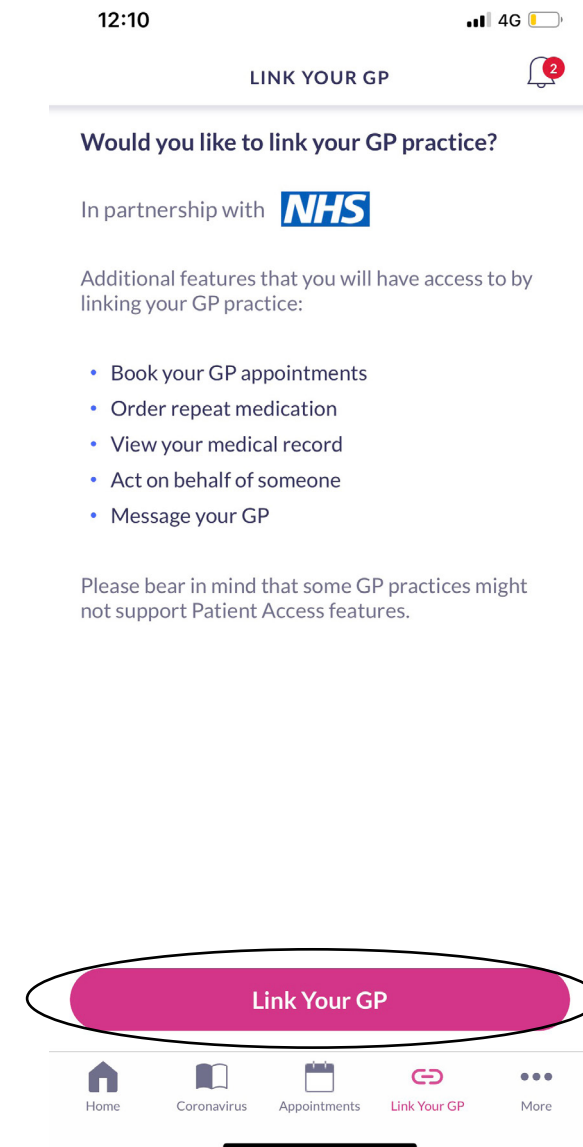
Rothschild House Group

Patient Access

03 - Re-Link Online Account

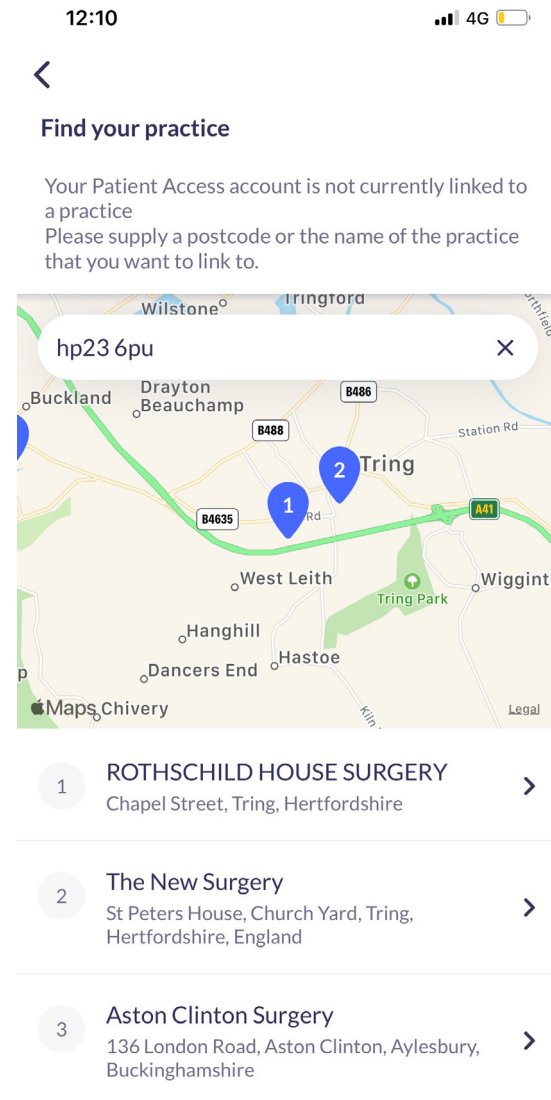
Step 1

Open the Patient Access app and select Link Your GP at the bottom.



Step 2

Search for Rothschild House Surgery or HP23 6PU
(This applies for patients registered at surgeries
within the Rothschild House Group, excluding The
New Surgery, you must search for this separately.)



Step 3

The app will now ask if you have received a registration letter from your Surgery, click yes and then enter the Account Linkage Key & Account ID which is listed on the letter. This might also be emailed to you.

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Registration letter

Have you received a registration letter from your practice?

Yes No

Link To Practice

To link to your practice, please enter the following details from your registration letter. If you do not have a registration letter, please select the 'No' button above.

Account linkage key or PIN

XXXXXXXXXX

Account ID

XXXXXXXXXX

Next

Step 4

Confirm your details to verify your Identity.

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Personal details

Your name

minnie

mouse

Date of birth

23-Mar-1949

Your gender

Male Female

Not specified

House name, flat or street number

Disneyland

Postcode

HP236PU

Next

Step 5

You will then be required to enter your password, this is the password for your patient access account and is not given to you by the surgery.

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Confirm your password

Your password:

[Link account](#)

12:12

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**Your Patient Access account is now
successfully linked to your GP
practice.**

You can now access the following features where
your practice supports them:

- Book your GP appointments
- Order repeat medication
- View your medical record
- Act on behalf of someone
- Message your GP

Done

Step 6

You will then successfully be linked to the surgery